



USER MANUAL

Washer Dryer

AWD850W

Warning notices: Before using this product, please read this manual carefully and keep it for future reference. The design and specifications are subject to change without prior notice for product improvement. Consult with your dealer or manufacturer for details. The diagram above is just for reference. Please take the appearance of the actual product as the standard.

SAFETY INSTRUCTIONS

Intended Use

The product is intended only for home use and for textiles in household amounts suitable for washing. This appliance is for indoor use only and not intended for built in use. Only use according to these instructions. The appliance is not intended for commercial use.

Any other use is considered as improper use. The producer is not responsible for any damage or injury that may result from it.

This appliance is intended to be used in household and similar applications such as:

- Staff kitchen areas in shops, offices and other working environments;
- Farm houses;
- By clients in hotels, motels and other residential type environments;
- Bed and breakfast type environments;
- Areas for communal use in blocks of flats or in launderettes.

Explanation of Symbols



DANGER

This symbol indicates that there are dangers to the life and health of persons due to extremely flammable gas.



WARNING OF ELECTRICAL VOLTAGE

This symbol indicates that there is a danger to life and health of persons due to voltage.



WARNING

The signal word indicates a hazard with a medium level of risk which, if not avoided, may result in death or serious injury.



CAUTION

The signal word indicates a hazard with a low degree of risk which, if not avoided, may result in minor or moderate injury.



NOTE

The signal word indicates important information (e.g. damage to property), but not danger.



OBSERVE INSTRUCTIONS

This symbol indicates that a service technician should only operate and maintain this appliance in accordance with the operating instructions.

Please read the following safety information thoroughly and follow it strictly to minimize the risk of fire or explosion, electric shock and to prevent property damage, personal injury or loss of life. Failing to follow these instructions shall void any warranty.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

WARNING: Electric Shock Hazard

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- If the machine is damaged, it must not be operated unless repaired by the manufacturer, its service agent or similarly qualified persons.
- Risk of electric shock!
- The appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Children should be supervised that they do not play with the appliance.
- Children 3 years and under shall be kept away from the appliance or continuously supervised.
- Animals and children may climb into the machine. Check the machine before every operation.
- Do not climb or sit on the appliance.

Installation Location and Surrounding

- All washing and additional substances are to be kept in a safe place out of the reach of children.
- Do not install the machine on a carpet floor.
- The obstruction of the openings by a carpet can damage the machine.
- Keep the appliance clear from heating sources and direct sunlight to avoid plastic and rubber parts to corrode.
- Do not use the appliance in humid environments or rooms containing explosive or caustic gas. In case of water leakage or water splashes, let the appliance dry in the open air.
- The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the machine .
- Do not operate the machine in rooms with a temperature of below 5°C. This can cause damages to parts of it. If it is unavoidable, make sure to drain the water completely from the appliance after every use (see“Maintenance - Cleaning of drain pump filter”) to avoid damages caused by frost.
- Never use flammable sprays or substances in the immediate proximity of the appliance.
- That lint must not be allowed to accumulate around the washer dryer (not applicable for appliances intended to be vented to the exterior of the building).

Installation

- Remove all packaging material and transport bolts before using the appliance. Otherwise, serious damage may result.
- This appliance is equipped with a single inlet valve and can be connected to the cold water supply only.
- Mains plug must be accessible after installation.
- Before washing clothes for the first time, the product shall be operated once throughout all the procedures without any clothes inside.
- Before using the machine, the product shall be calibrated.
- Do not put any excessively heavy objects on the appliance, like water containers or heating devices.

SAFETY INSTRUCTIONS

- The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
- Max. Inlet water pressure 1 MPa. Min. inlet water pressure 0.05 MPa.

Electrical Connection

- Make sure the supply cable is not trapped by the machine, or it can get damaged.
- Connect the product to a grounded outlet protected by a fuse complying with the values in the "Technical specifications" table. The grounding installation has to be made by a qualified electrician. Ensure that the machine is installed in accordance with the local regulations.
- Water and electrical connections must be carried out by a qualified technician in accordance with the manufacturer's instructions and local safety regulations.



WARNING:

- Don't use multiple plugs or extension cords.
- The appliance must not have an external switching device such as a timer or connected to a circuit that is regularly switched on and off.
- Do not pull the plug out of the mains outlet if there is flammable gas around.
- Never pull out power plug with wet hands.
- Always pull at the plug, not at the cable.
- Always unplug the appliance if it is not being used.

Water Connections

- Check the connections of the water inlet tubes, the water tap and the outlet hose for possible problems due to changes of water pressure. If the connections loosen or leak, close the water tap and get it repaired.
- Do not use the appliance before the pipes and hoses are installed properly by qualified persons.
- Glass door may become very hot during the operation. Keep children and pets far away from the machine while it is operating.
- The water inlet and outlet hoses have to be safely installed and remain undamaged.
- Otherwise, water leakage can occur.
- Do not remove the drain pump filter while there is still water in the appliance. Big quantities of water can leak out, and there is a risk of scalding due to hot water.

Operation and Maintenance



WARNING:

- Never stop the machine before the end of the drying cycle unless all items are quickly removed and spread out so that the heat can dissipate.
- The machine is not to be used if industrial chemicals have been used for cleaning. Risk of explosion.

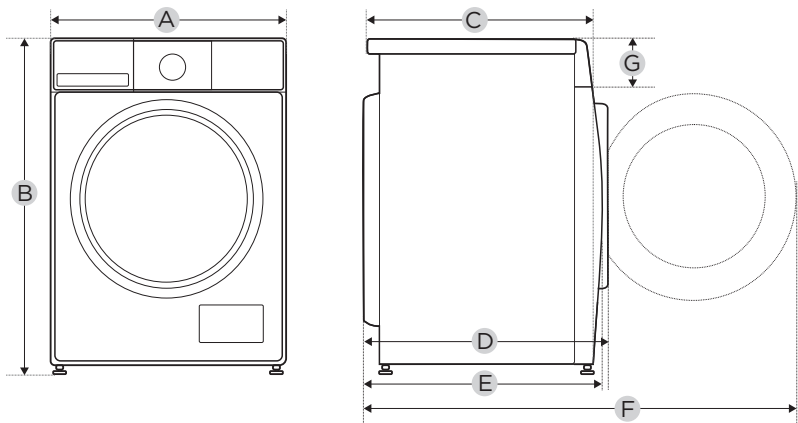
- Never use any flammable, explosive or toxic solvents. Do not use gasoline and alcohol etc. as detergents. Only select detergents that are suitable for machine washing.
- Make sure that all pockets are emptied. Sharp and rigid items such as coins, brooches, nails, screws, stones etc. may cause serious damages to this machine.
- Remove all objects from pockets such as lighters and matches before use the appliance.
- Thoroughly rinse items that have been washed by hand.
- Do not dry unwashed items in the appliance.
- Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, wax and wax removers should be washed in hot with an extra amount of detergent before being dried in the appliance.
- Items containing foam rubber (latex foam), shower caps, water proof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the machine.
- Fabric softeners or similar products should be used are recommended in their instructions.
- Never try to open the door forcefully.
- The door will unlock shortly after the end of a cycle.
- Please do not close the door with excessive force. If it is found difficult to close the door, please check if the clothes are properly inserted and distributed.
- Always unplug the appliance and close the water tap before cleaning and maintenance and after each use.
- Never pour water over the appliance for cleaning purpose. Risk of electric shock!
- Repairs shall only be carried out by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The producer will not be responsible for damages caused by the intervention of not authorized persons.

Transport

- Before Transport:
 - Bolts shall be reinstalled to the machine by a specialized person;
 - Accumulated water shall be drained out of the machine.
- This appliance is heavy. Transport with care. Never hold any protruding part of the machine when lifting. The machine door can not be used as a handle.

Model	Washing/Drying Capacity
AWD850W	8.0/5.0kg

SPECIFICATIONS

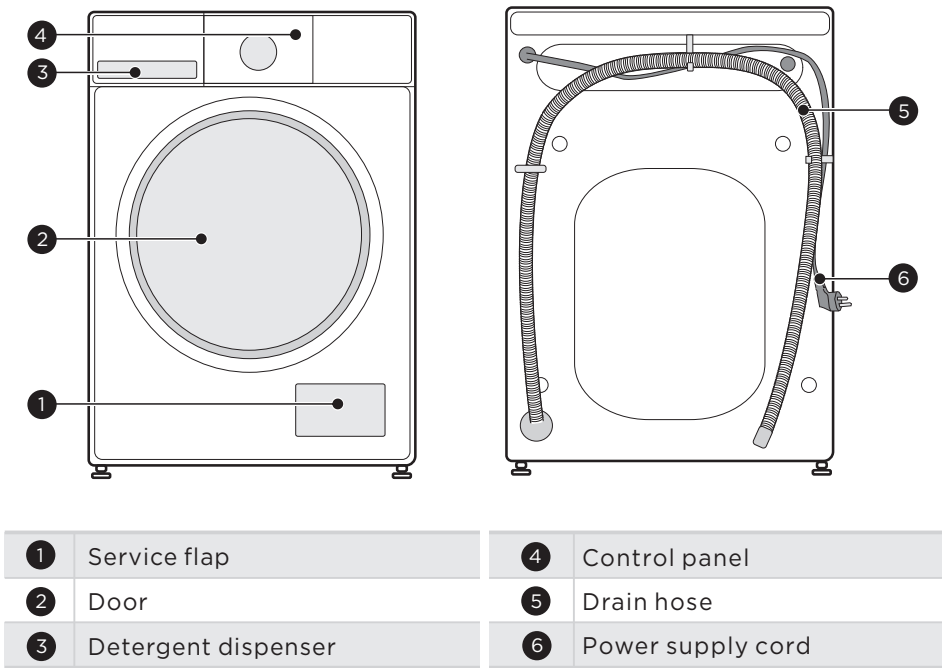


Model

AWD850W

Power Supply	220-240V~,50Hz
MAX.Current	10A
Standard Water Pressure	0.05MPa~1MPa
Washing Capacity	8.0kg
Drying Capacity	5.0kg
Dimension	
A	595mm
B	850mm
C	535mm
Weight	65kg
Rated Power	1900W
Drying Power	1300W
Reference Dimension	
D	600mm
E	581mm
F	1045mm
G	135mm

PRODUCT OVERVIEW



NOTE
The product picture is for illustration only, please refer to real product as reference.

Accessories			
4 x Cover caps	1 x Supply hose cold water	1 x Owner's manual	Acoustic sponge (optional)

QUICK START GUIDE

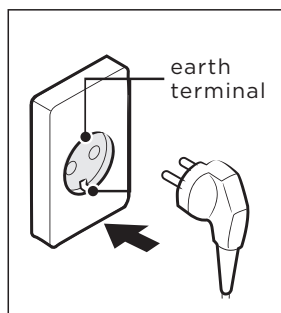


CAUTION

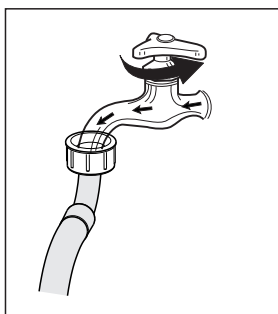
- Before washing, please make sure the machine is installed properly.
- Your appliance was thoroughly checked before it left the factory. To remove any residual water and to neutralize potential odors, it's recommended to clean your appliance before first use. For this reason, recommended to clean the inner drum by running the "Drum Clean" or other program with the optional temperature of 90°C. Be careful not to put laundry and detergent in the machine.

1. Before Washing

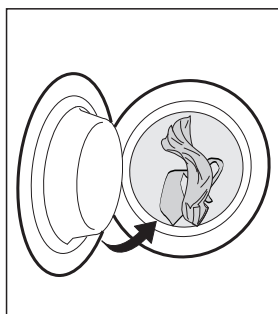
1. Plug in



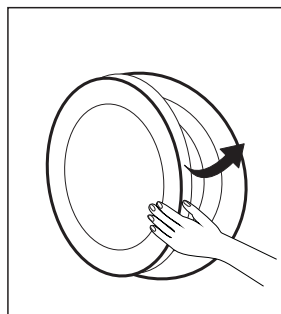
2. Open tap



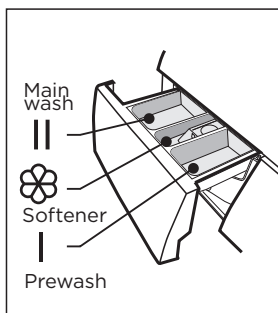
3. Load



4. Close door



5. Add detergent

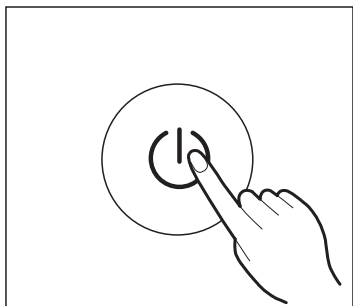


NOTE

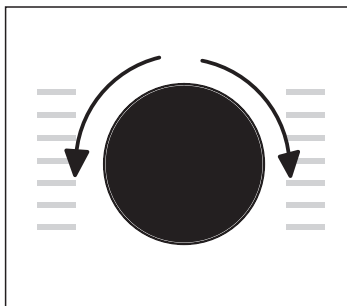
Detergent need to be added in compartment I if the pre-wash function is selected.

2. Washing

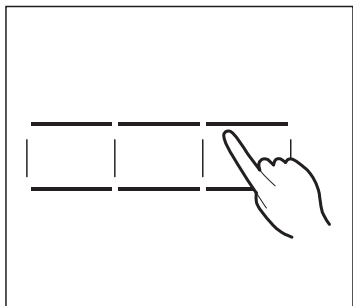
1. Power on



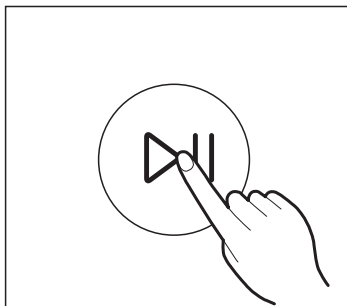
2. Select programme



3. Select function or remain default settings



4. Press Start/Pause to start the program

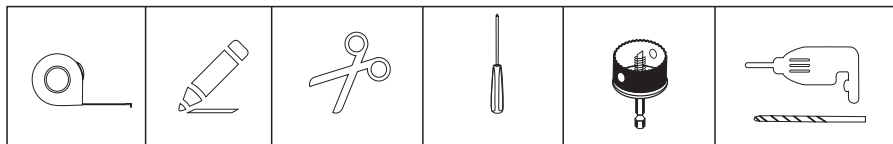


3. After Washing

Buzzer beep and “End” on display.

PRODUCT INSTALLATION

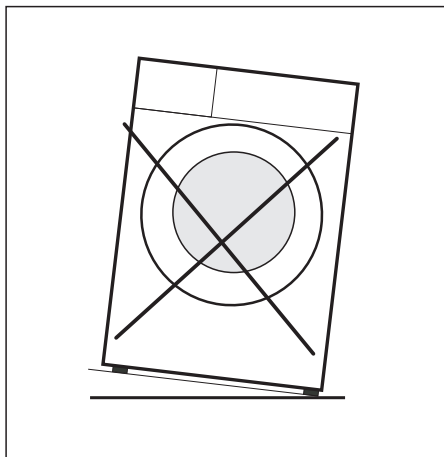
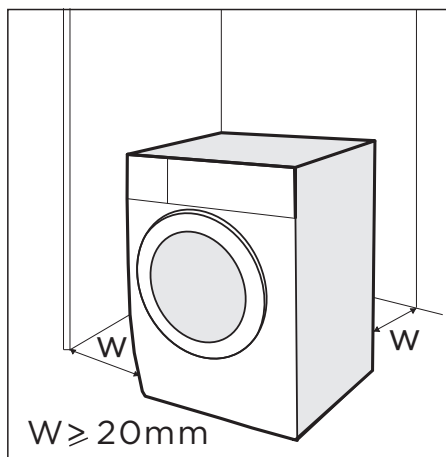
Tools Needed If Installation By Yourself (not include)



Installation Area

WARNING

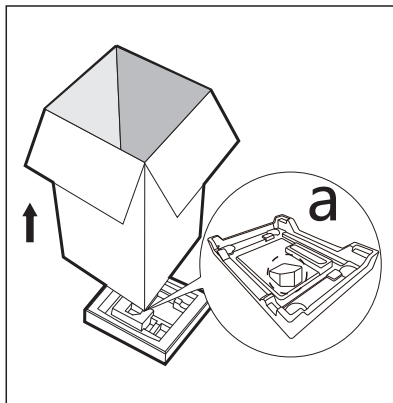
- Stability is important to prevent the product from wandering!
- Make sure the machine is standing leveled and stable.
- Make sure that the product does not stand onto the power cord.
- Make sure to maintain the minimum distances from the walls as shown in the picture.



Before installing the machine, the location characterized as follows shall be selected:

1. Rigid, dry, and level surface.
2. Avoid direct sunlight.
3. Sufficient ventilation.
4. Room temperature is above 5 °C .
5. Keep far away from the heat sources such as coal or gas burning appliances.

Unpacking the Machine



WARNING

- Packaging material (e.g. Films, Styrofoam) can be dangerous for children.
- There is a risk of suffocation ! Keep all packaging well away from children.

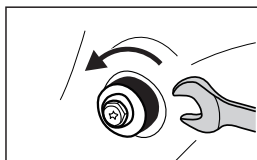
1. Remove the cardboard box and styrofoam packing.
2. Lift the machine and remove the base packaging. Make sure the small triangle foam (a) is removed with the bottom packaging together. If not, lay the unit down on the side surface and remove it manually.
3. Remove the tape securing the power supply cord and drain hose.
4. Remove the inlet hose from the drum.

Remove Transport Bolts

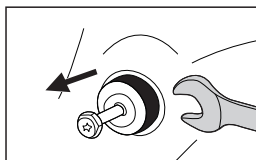
WARNING

You must remove the transport bolts from the backside before using the product.

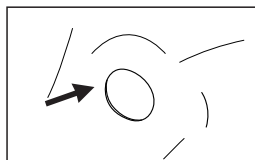
1. Loosen the 4 transport bolts with a spanner.



2. Remove the bolts including the rubber parts and keep them for future use.



3. Close the holes using the cover caps.

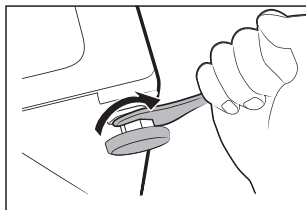


PRODUCT INSTALLATION

Levelling the Machine

WARNING

The lock nuts on all four feet must be screwed tightly against the housing.



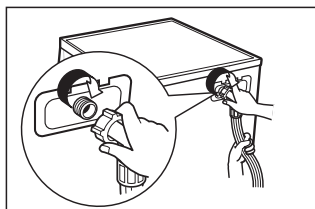
1. Loosen the lock nut.
 2. Turn the foot until it reaches the floor.
 3. Adjust the legs and lock the nuts with a spanner.
- Make sure the machine is level using a spirit level.

Connect the Water Supply Hose

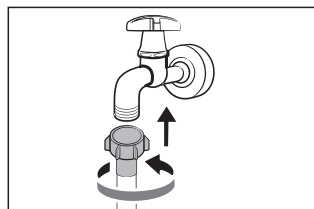
WARNING

To prevent leakage or water damage, follow the instructions in this chapter.

- Do not kink, crush or modify water inlet hose.



Connect the water supply hose to the water inlet valve and a water tap with cold water as indicated.



NOTE

- Connect manually, do not use tools. Check if the connections are tight.

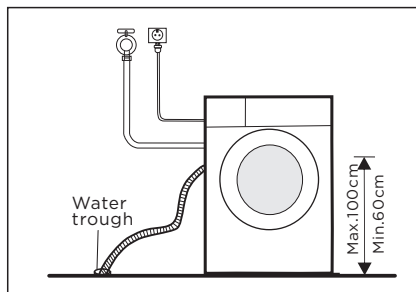
Drain Hose

WARNING

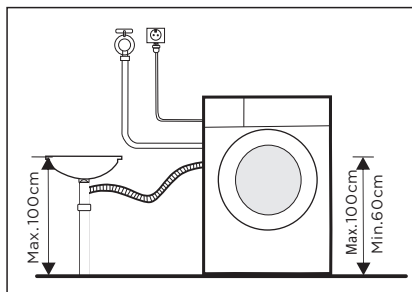
- Do not kink or protract the drain hose.
- Position drain hose properly ,otherwise damage might result in water leakage.
- It is not allowed to remove the buckle of drain pipe.

There are two ways to place the end of drain hose:

1.Put it into the water trough.



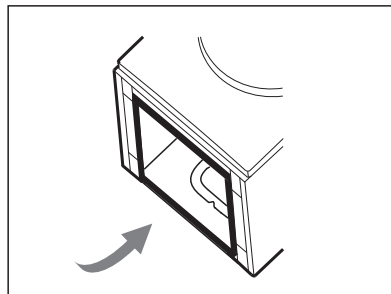
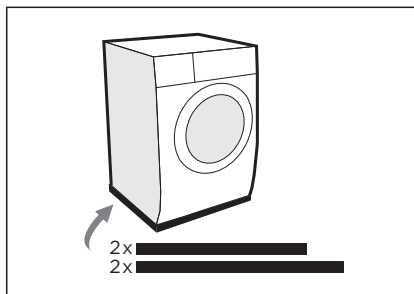
2.Connect it to the branch drain pipe of the trough.



Acoustic Sponge

NOTE

- Please make sure to assemble the acoustic sponges, which can effectively reduce the noise caused by the machine while working, in order to provide you with a more peaceful and quiet living environment.



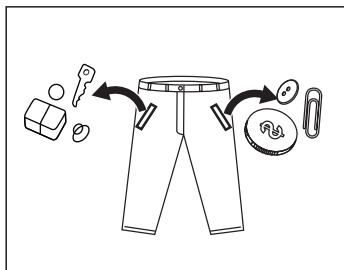
1. Get the machine laid on the floor, using some soft material like foam or clothes between the machine and floor for a protection;
2. Stick the 2x longer sponges to the longer bottom edges of machine, and the 2x shorter sponges to the shorter bottom edges.

OPERATION INSTRUCTIONS

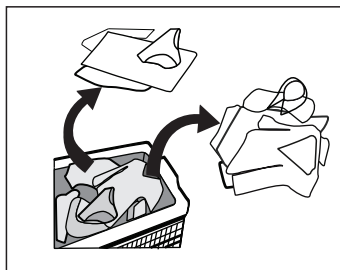
Before Each Washing

- The ambient temperature of the machine should be 5°C-40°C. If used under 0°C, the inlet valve and draining system may be damaged. If the machine is installed under freezing conditions, it should be transferred to normal ambient temperature to ensure the water supply hose and drain hose can unfreeze before use.
- Please check your laundry care labels and the detergent use instructions before wash. Use non-foaming or less-foaming detergent suitable for machine properly.

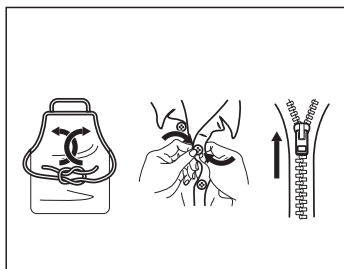
1. Take all items out of the pockets



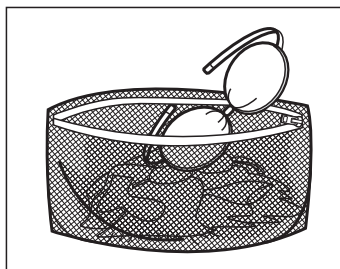
2. Sort laundry according to color and textile type



3. Tie together long textile strips and belts, close zips and button



4. Put small items into a laundry bag

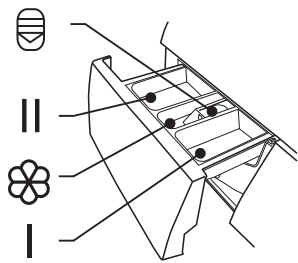


WARNING

- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or dabbed with combustible or explosive substances like wax, oil, paint, gasoline, alcohol, kerosene, and other flammable materials.
- Washing single clothes items may easily create big eccentricity. Therefore it is suggested to add one or two more laundry items to the wash so that spin can be done smoothly.
- Do not wash, spin water-proof seats, mats, or clothing.

Detergent Dispenser

- I Pre wash
- II Main wash
- Softener
- Release button to pull out the dispenser



CAUTION

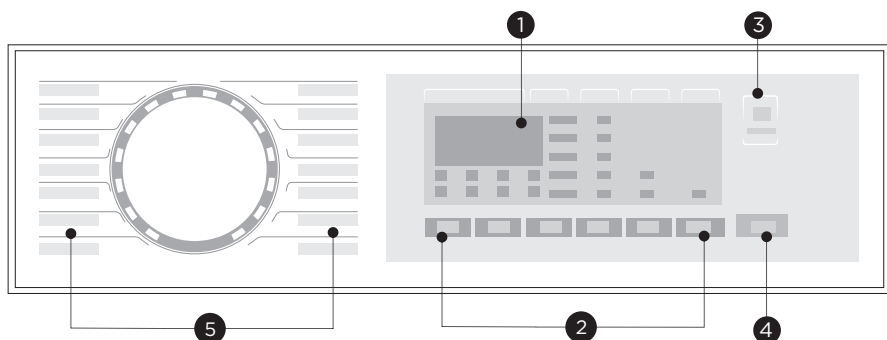
- Detergent only need to be added in “compartment I ”after selecting pre-wash function.
- Do not put laundry beads into the detergent dispenser.

Programme	I	II /		Programme	I	II /	
Quick 15'/1h WD		●	○	Spin Only			
Steam Hygiene	○	●	○	Drum Clean			
Cotton ECO		●	○	Wool		●	○
20°C		●	○	Baby Care	○	●	○
Wash and Dry		●	○	Mix	○	●	○
Auto Dry				Cotton	○	●	○
Time Dry							

● Means must ○ Means optional

OPERATION INSTRUCTIONS

Control Panel



1 Display

The display shows settings, estimated remaining time, options and status messages.

2 Option

Press buttons to change program parameters or select additional functions.

3 Off

Turn the appliance off.

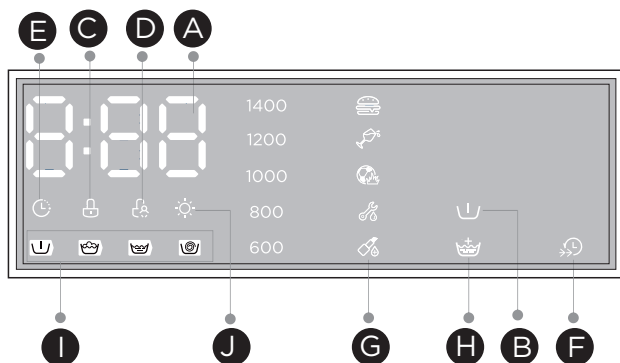
4 Start/Pause

Start or pause your program.

5 Program

Choose appropriate program according to the laundry type.

Display



A Display

Wash Time
125
Speed
600
End
End

Delay Time
2H
Error
E30
Temp.
30

B Pre Wash

C Door Lock

D Child Lock

E Delay

F Boost

G Stain Master

H Extra Rinse

I Pre Wash-Wash-Rinse-Spin

J Dry

OPERATION INSTRUCTIONS

Option



Pre Wash

Extra washing function before the main washing cycle starts to increase the washing performance.

Note: Detergent needs to be added to the compartment I.



Extra Rinse

The laundry will undergo an extra rinse after selecting this function.



Boost

The function can decrease the washing time.



Stain Master

Stain Master offers specific treatments for five scenarios (Food, Drinks, Sports & Fitness, Outdoor & Workers, Health & Beauty) to professionally solve according laundry problems

STAIN MASTER	scenarios	Wash Cycles	Typical stain
	Food	Cotton,Mix,Baby Care	Fresh Vegetables, Fresh Juice, Food Sauce
	Drinks	Cotton,Mix,Baby Care	Red wine, hot drink, soft drink
	Sports & Fitness	Cotton,Mix	Grass Stains, Dust, Sweat Stains
	Outdoor & Workers	Cotton,Mix	Grease, Mud Stain, Carbon Pigment
	Health & Beauty	Cotton,Mix	Cosmetics, Blood, Drugs

Programme	Additional Functions	Programme	Additional Functions
Quick 15'/1h WD	  	Spin Only	
Steam Hygiene	    	Drum Clean	
Cotton ECO	  	Wool	 
20°C	  	Baby Care	    
Wash and Dry	 	Mix	    
Auto Dry	 	Cotton	    
Time Dry	 		



Dry Level

Press the Dry button continuously to choose the dry level: Normal Dry/ Extra Dry/ Less Dry / Time Dry.

D-1:Less Dry

D-2:Normal Dry

D-3:Extra Dry

NOTE

- Drying hints
 - Clothes could be dried after spinning
 - To ensure quality dry the textiles, please classify them according to their kinds and the drying temperature.
 - Synthetic should be set the proper drying time .
 - If you want to iron the clothes after drying, please put them for a while.
- Clothes not suitable for drying
 - Particularly delicate items such as synthetic curtains,woolen and silk, clothes with metal inserts,nylon stockings,bulky clothes,such as anoraks,bedcovers,quilts,sleeping bags and duvets must not be dried.
 - Clothes padded with foam-rubber or materials similar to foam-rubber must not be machine dried.
 - Fabrics containing residues of setting lotions or hair sprays, nail solvents or similar solutions must not be machine dried in order to avoid the formation of harmful vapours.



Mute the buzzer



Start

Press the [STAIN MASTER] and [Function] buttons for 3sec., the buzzer is mute.

To act the buzzer function, press the button again for 3 seconds. The setting will be kept until the next reset.



CAUTION

- After Muting the buzzer function, the sounds will not be activated any more.
-

OPERATION INSTRUCTIONS



Child Lock

This function is meant to keep children from misusing the controls.



Press [Function] and [Boost] simultaneously for 3 sec. until the buzzer beep. The childlock indicator switches on.



CAUTION

When the Child Lock is activated, the display will alternately show “CL” and the remaining time. Pressing any other button will cause the Child Lock indicator to flash. When the program ends, “CL”and“End” will alternate on the display.

The Child Lock deactivates the function of all buttons except the On/Off button and the Child lock button!
Only the simultaneous pressing of the two buttons [Function] and [Boost] can deactivate the Child Lock!
Please deactivate the Child Lock before selecting a new program!



Reload

This operation can be executed during the washing progress. When the drum is still rolling and there is large amount of water with high temperature in the drum. The state is unsafe and the door cannot be opened forcefully. To press [Start/Pause] for 3 sec. to reload, and start the clothes adding in the midway function. Please follow the steps as bellow:

- 1.Wait until the drum stops rotation.
- 2.The door lock is unlocked.
- 3.Close the door when the clothes are reloaded and press the [▷||] button.



Press[▷||] 3sec. Reload the clothes

Start



CAUTION

- Don't use the Reload function when the water level over the edge of the inner tub or the temperature is higher.

Other Functions

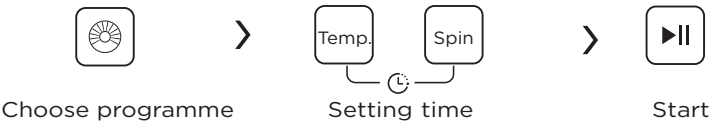
Temp. Temp.
When needed, the washing temperature can be adjusted by pressing the temperature button in the following steps:
Cold - 20°C - 30°C - 40°C - 60°C - 90°C.

Spin Spin
When needed, the spinning speed can be adjusted pressing the Speed button in the following steps: 1400:0-600-800-1000-1200-1400

Programme	Default Speed (rpm)	Programme	Default Speed (rpm)
Quick 15'/1h WD	800/1400	Spin Only	1000
Steam Hygiene	1000	Drum Clean	--
Cotton ECO	1000	Wool	600
20°C	1000	Baby Care	1000
Wash and Dry	1400	Mix	1000
Auto Dry	1200	Cotton	1000
Time Dry	1200		

My Cycle
To memory the frequently used programme. After choosing the programme and setting the options, press [Spin] and [STAIN MASTER] buttons 3 sec. before start to wash.The default setting course is Cotton.

Delay
1. Select a programme
2.Press the [Temp.] and [Spin] buttons for 3sec., to choose the delaying time 0-24H
3.Press [Start/Pause] to start the delay operation



To cancel the Delay function, press the two buttons before starting the program until the display shows 0 H. If the program has already started, switch the appliance off and afterwards on and select a new programme.

OPERATION INSTRUCTIONS

Programmes are available according to the laundry type.

Programmes	
Cotton	Hard-wearing textiles, heat-resistant textiles made of cotton or linen.
Auto Dry	This program is designed for drying clothes automatically to achieve the best dry performance.
Time Dry	Can select drying as set time.
Baby Care	Washing the baby's clothes, it can make the baby's wear cleaner and make the rinse performance better to protect the baby skin.
Mix	Mixed load consisting of textiles made of cotton and synthetics.
20°C	Able to clean lightly soiled cotton laundry, at a nominal temperature of 20 °C.
Cotton ECO	Hard-wearing textiles, heat-resistant textiles made of cotton or linen. Energy-saving programme.
Steam Hygiene	Steam is applicable for daily laundries. The steam can deeply penetrate the fiber, which effectively eliminate bacterias and germs, preventing odors and protecting your health.
Quick 15'/1h WD	This procedure defaults to Quick 15' , press the "Dry" to switch to 1h WD.
Quick 15'	This procedure is suitable for washing few and not very dirty clothes quickly.
1h WD	For small synthetic clothes or shirts, load limitation is 1 kg (about 4 shirts).
Drum Clean	Specially set in this machine to clean the drum and tube. It applies 90 °C high temperature sterilization to make the clothes washing more green. When this programme is performed, the clothes or other washing cannot be added. When proper amount of chlorine bleaching agent is put in, the barrel cleaning effect will be better. The customer can use this programme regularly according to the need.
Wool	Hand or machine-washable wool or richwool textiles. Especially gentle wash programme to prevent shrinkage, longer programme pauses (textiles rest in wash liquor).
Spin Only	Spins and drains the water.
Wash and Dry	The standard energy program for washing and drying.

Washing Programmes Table

Programme	Wash/Dry Load (kg)	Temp. (°C)	Default Time (h:min)
☀ Quick 15'/1h WD	2.0/1.0	-	0:15/0:58
☀ Steam Hygiene	4.0/2.5	60	2:28
Cotton ECO	8.0/--	30	0:59
20°C	4.0/--	20	1:01
☀ Wash and Dry	8.0/5.0	40	5:16
☀ Auto Dry	--/5.0	--	4:09
☀ Time Dry	--/5.0	--	0:40
Spin Only	8.0	--	0:12
Drum Clean	-	90	1:18
Wool	2.0/--	40	1:07
☀ Baby Care	8.0/5.0	60	2:01
☀ Mix	8.0/5.0	40	0:58
☀ Cotton	8.0/5.0	40	1:28

- Energy test program: Cotton ECO / Auto Dry .
Cotton ECO: Speed: the highest speed; Temp. : 60°C, Other as the default.
Half load for 8.0Kg machine: 4.0Kg.
Quarter load for 8.0kg machine: 2.0kg.
Auto Dry: Speed: the highest speed; Dry Level : D-3, Other as the default.
Load for 8.0kg machine: 5.0kg.
Half load for 5.0kg machine: 2.5kg.
- “Cotton ECO ” is the standard washing programs to which the information in the label and the fiche relates, and they are suitable to clean normally soiled cotton laundry and that they are the most efficient programmes in terms of combined energy and water consumptions for washing that type of cotton laundry, that the actual water temperature may differ from the declared cycle temperature.

NOTE

- The parameters in this table are only for user's reference. The actual parameters maybe different with the parameters in above mentioned table.

OPERATION INSTRUCTIONS

Testing Methods

Model: **AWD850W**

ADDITIONAL INFORMATION FOR Standard performance TESTING:(AS/NZS 2040.1:2005+ Amdt1-2007+Amdt2-2009)

1. Water connections: Cold & hot water connection
2. Water supply pressure: 320 kPa
3. Energy Wash Program: Cotton ECO, 1400rpm, 60°C, Display: 6:32
Energy Dry program: Auto Dry, 1400rpm, D-3, Display: 4:39
4. Detergent type: Drum detergent
5. Detergent quantity: Default
6. Adding detergent:
The detergent is dissolved and added as Paragraph B7.3 of AS/NZS 2040.1
The detergent shall be dissolved in 1 L of water
7. Anti-sudsing agent: Max
8. Test load mass: 8.0kg
9. Water consumption: 68L
10. Test Voltage: 220-240V~, 50Hz

CLEANING AND MAINTENANCE

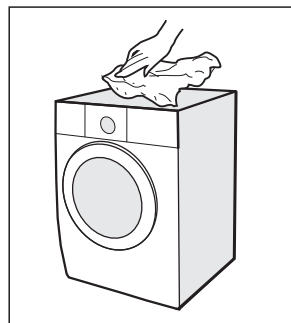
Cleaning and Care

WARNING

- Always unplug the appliance and close the water tap before cleaning and maintenance.

Cleaning the Cabinet

Proper maintenance on the machine can extend its working life. The surface can be cleaned with diluted non-abrasive neutral detergents when necessary. If there is any water overflow, use a towel to wipe it off immediately. Never use sharp items to clean the appliance.



CAUTION

- Never use abrasive or caustic agents. Such as formic acids or its diluted solvents or similar substances, like alcohol or chemical products.

Cleaning the Drum

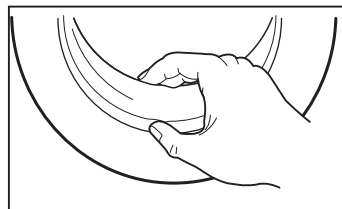
Any rust stains left inside the drum by metal articles must be removed immediately using chlorine-free detergents. Never use steel wool for cleaning the drum!

NOTE

- Keep any laundry away from the machine while cleaning the drum.

Cleaning the Door Seal and Glass

Wipe the glass and seal after each wash to remove lint and stains. If lint builds up it can cause leakages. Remove any coins, buttons and other objects from the seal after each wash. Clean the door seal and glass every month to ensure the normal operation of the appliance.

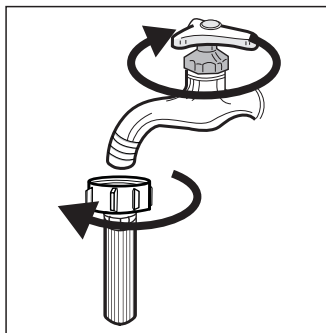


Cleaning the Inlet Filter

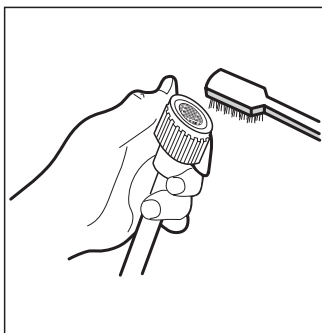
NOTE

- Diminishing water flow is a sign that the filter needs to be cleaned.

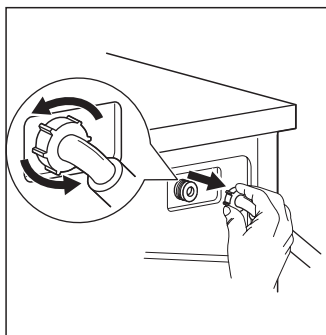
1. Close the tap and remove the water supply hose from it.



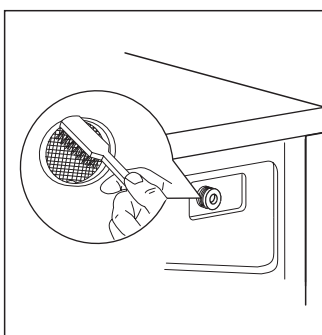
2. Clean the filter with a brush.



3. Unscrew the water supply hose from the backside of the machine.
Pull out the filter with long nose pliers.



4. Use a brush to clean the filter.



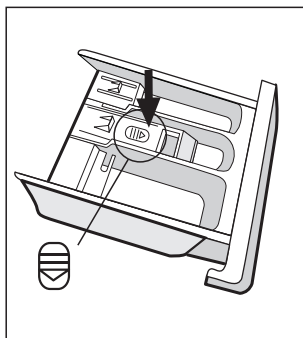
5. Reinstall the filter to the water inlet and reconnect the water supply hose.
6. Clean the Inlet filter every 3 months to ensure the normal operation of the appliance.

CLEANING AND MAINTENANCE

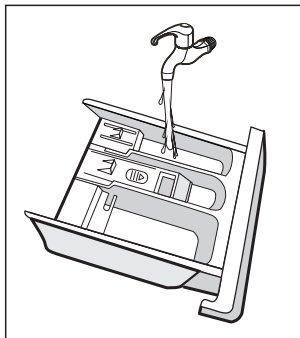
Cleaning the Detergent Dispenser

1. Press down the release [] on the softener cover and pull the dispenser drawer out of the recess. Clean the inside of the recess with a brush.
2. Lift the softener cover off the dispenser drawer and wash both items with water.
3. Restore the softener cover and push the drawer back into the recess.

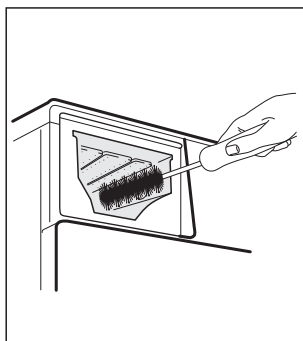
1. Press the release and remove the dispenser drawer



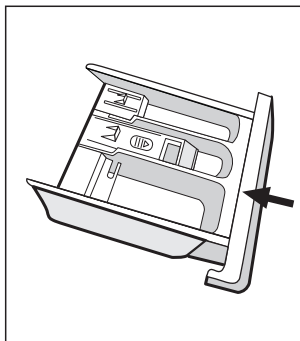
2. Clean the dispenser drawer and the softener cover under water



3. Clean the recess with a soft brush



4. Insert the dispenser drawer



NOTE

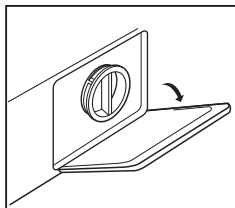
- Do not use abrasive or caustic agents to clean plastic parts.
- Clean the detergent dispenser every 3 months to ensure the normal operation of the appliance.

Cleaning the Drain Pump Filter

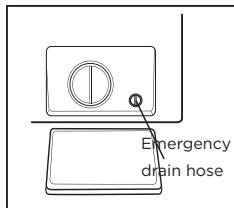
WARNING

- Make sure that the machine has finished the washing cycle and is empty. Switch it off and unplug it before cleaning the drain pump filter.
- Be careful of hot water. Wait for water cooling down. Risk of scalding!
- Clean the filter periodically every 3 months to ensure the normal operation of the appliance.

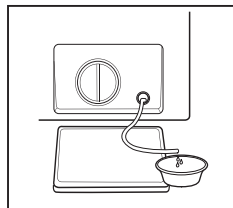
1. Open the lower cover cap



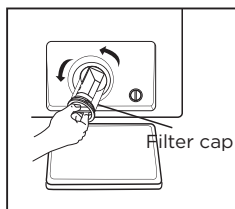
2. Rotate 90°C and pull out the emergency drain hose, and take off the hose cap



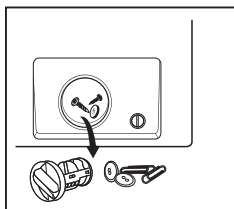
3. After water runs out, reset the drain hose



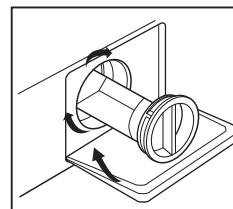
4. Open the filter by turning to the counter clockwise



5. Remove extraneous matters



6. Carefully reinsert the filter and screw the lower cover cap in clockwise



CAUTION

- Make sure that valve cap and emergency drain hose are reinstalled properly, cap plates should be inserted aligning to hole plates otherwise water may leak.
- Some machines don't have emergency drain hose, so step 2 and step 3 can be skipped. Rotate lower cover cap directly to make water run into basin.
- When the appliance is in use and depending on the programme selected there can be hot water in the pump. Never remove the pump cover during a wash cycle, always wait until the appliance has finished the cycle, and is empty. When replacing the cover, ensure it is securely re-tightened.

TROUBLE SHOOTING

Whenever there is a problem with the appliance, check if you can solve it following the tables below. If the problem persists, please contact the customer service.

Description	Possible Cause	Solution
Appliance does not start	Door is not closed properly.Clothes are stuck.	Close the door properly and restart. Check the laundry.
Door can't be opened	Safety protection is activated.	Disconnect the power and restart.
Water leakage	Connections are not tight enough.	Check and fasten the water inlet pipe. Check and clean the outlet hose.
Detergent residues in the detergent dispenser	Detergent is damp and/or clotted.	Clean and wipe the detergent dispenser dry.
Indicator or display does not work	PC board or harness have connection problems.	Switch off the power and check if the mains plug is connected properly.
Abnormal noise	Fixing bolts are still in place. Floor is not solid or level.	Check if the fixing bolts have been removed. Make sure the appliance is installed on a solid and level floor.

Error Codes

Description	Possible Cause	Solution
E30	Door is not closed properly.	Close the door properly and restart.
E10	Water injecting problem during wash cycle.	Check if the water pressure is high enough. Straighten the water pipe. Clean the inlet valve filter.
E21	Overtime water draining	Check the drain hose for blockage.
E12	Water overflow	Restart the appliance.
EXX	Others	Restart the appliance. If problem persists, please contact the customer service.

Warranty Card

artusi.com.au

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Post:

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WARRANTY REGISTRATION

Your ongoing satisfaction with your artusi product is important to us. We ask that you complete the enclosed Warranty Registration Card and return it to us so that we have a record of the artusi product purchased by you.

PRIVACY

Worldwide Appliances respects your privacy and is committed to handling your personal information in accordance with the National Privacy Principles and the Privacy Act 1988 (Cth). A copy of the Worldwide Appliances Privacy Policy is available at www.artusi.com.au. Worldwide Appliances will not disclose any personal information set out in the Warranty Registration Card ("Personal Information") without your consent unless required by:

1. law;
2. any Worldwide Appliances related company;
3. any service provider which provide services to artusi or assist artusi in providing services (including repair and warranty services) to customers. Our purpose in collecting the Personal Information is

to keep a record of the artusi product purchased by you, in order to provide a better warranty service to you in the unlikely event that there is a problem with your artusi product. Worldwide Appliances may contact you at any one or more of the address, email address or telephone numbers set out in the Warranty Registration Card. Please contact artusi on 1300 694 583 should you not wish to be contacted by Worldwide Appliances.

WARRANTY

1. Warranty

Worldwide Appliances warrants that each artusi product will remain, for a period of either 12 months or 24 months of warranty. All Warranties are valid from the original date of purchase, And warranty claims must be accompanied by the proof of purchase.

24 months warranty products:

All Built-in Appliances – Limited to Ovens, Gas, Induction and Electric Cooktops, and All Rangehoods. Freestanding Cookers - Gas and Electric Models (900mm Width).

Dishwashers - Freestanding, Fully Integrated, Semi Integrated and built-in. All Wine coolers. All Dryers. Freestanding Cookers - Gas and Electric Models in 50cm, 54cm and 60cm Widths
Portable Appliances* – Benchtop Models and Portable Gas Models

2. What is not Covered by the Warranty.

The Warranty does not apply if an artusi product is defective by a factor other than a defect arising in the manufacture of the artusi product, including but not limited to:

- (a) damage through misuse (including failure to maintain, service or use with proper care), neglect, accident or ordinary wear and tear (including deterioration of parts and accessories and glass breakage);
 - (b) use for purpose for which the artusi product was not sold or designed;
 - (c) use or installation which is not in accordance with any specified instructions for use or installation;
 - (d) use or operation after a defect has occurred or been discovered;
 - (e) damage through freight, transportation or handling in transit (other than when Worldwide Appliances is responsible);
 - (f) damage through exposure to chemicals, dusts, residues, excessive voltage, heat, atmospheric conditions or other forces or environmental factors outside the control of Worldwide Appliances;
 - (g) repair, modification or tampering by the purchaser or any person other than Worldwide Appliances, an employee of Worldwide Appliances or an authorised artusi service contractor*;
 - (h) use of parts, components or accessories which have not been supplied or specifically approved by artusi.
 - (i) damage to surface coatings caused by cleaning or maintenance using products not recommended in the artusi product handbook provided to the purchaser upon purchase of the artusi product;
 - (j) damage to the base of an electric oven due to items having been placed on the base of the oven cavity or covering the base, such as aluminium foil (this impedes the transfer of heat from the element to the oven cavity and can result in irreparable damage); or
 - (k) damages, dents or other cosmetic imperfections not affecting the performance of the artusi in respect of an artusi product purchased as a "factory second" or from display
- The Warranty does not extend to light globes used in artusi products.

3. Domestic Use

Each artusi product is made for domestic use. This Warranty may not extend to artusi products used for commercial purposes.

Continued over...

4. Time for Claim under the Warranty

You must make any claim under this Warranty within twenty eight (28) days after the occurrence of an event which gives rise to a claim pursuant to the Warranty, by booking a service call on the telephone number below.

5. Proof of Purchase

Customers must retain proof of purchase in order to be eligible to make a warranty claim in respect of an artusi product.

6. Claiming under the Warranty

Customers will bear the cost of claiming under this Warranty unless Worldwide Appliances determines the expenses are reasonable, in which case the customer must claim those expenses by providing written evidence of each expense to Worldwide Appliances at the address on the Warranty Registration Card.

7. Statutory Rights

(a) These terms and conditions do not affect your statutory rights.

(b) The limitations on the Warranty set out in this document do not exclude or limit the application of the consumer guarantees set out in the Act or any other equivalent or corresponding legislation in the relevant jurisdiction where to do so would:

(i) contravene the law of the relevant jurisdiction; or

(ii) cause any part of the Warranty to be void.

(c) Worldwide Appliances excludes indirect or consequential loss of any kind (including, without limitation, loss of use of the artusi product) and (other than expressly provided for in these terms and conditions) subject to all terms, conditions and warranties implied by custom, the general law, the Act or other statute.

(d) The liability of Worldwide Appliances to you

for a breach of any express or non-excludable implied term, condition or warranty is limited at the option of Worldwide Appliances to:

(i) replacing or repairing the defective part of the artusi product;

(ii) paying the cost of replacing or repairing the defective part of the artusi product;

(iii) replacing the artusi product; or

(iv) paying the cost of replacing the artusi product.

(e) Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

8. Defects

Any part of an artusi product deemed to be defective and replaced by Worldwide Appliances is the property of Worldwide Appliances. Worldwide Appliances reserves the right to inspect and test artusi products in order to determine the extent of any defect and the validity of a claim under the Warranty.

All warranty service calls must be booked via the customer care department. The team can be contacted on 1 300 85 64 11 option 1 or customercare@eurolinx.com.au

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YOUR WARRANTY ONLINE
NOW AT www.eurolinx.support**



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Australia National Telephone Number 1300 694 583

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Victoria

2r/131 Church Street
Hawthorn

QLD

Contact
head office

WA & NT

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head office

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